



WholeHealth Living[®]

Integrative health solutions
to streamline administration,
improve quality and reduce costs.

April 17, 2026



Differentiated solutions supporting a lifetime of wellbeing

A proven enterprise partner

30+ year commitment to helping people live healthier and more active lives.

- ▶ Offering **solutions across Medicare, Medicaid and Commercial populations**, tailored to the unique needs of each segment.
- ▶ Demonstrating **results that tie to improved health outcomes.**¹
- ▶ Maintaining **HITRUST certification since 2017.**

60M+



eligible lives

75+



health plan and
employer partners



Leading active aging
program for older adults



Commercial fitness options
for health plans & large employers



Evidence-based integrative
health solutions

¹Tivity SilverSneakers Impact Analysis Pre/Post and Matched Medicare Advantage Control Group Analysis; Tivity Health, Avalere Health, 2021.



Mission

WholeHealth Living delivers cost-effective integrative health solutions, connecting members with qualified licensed practitioners, and educating the broader medical community on the importance of integrating nonpharmacologic options into patient care.

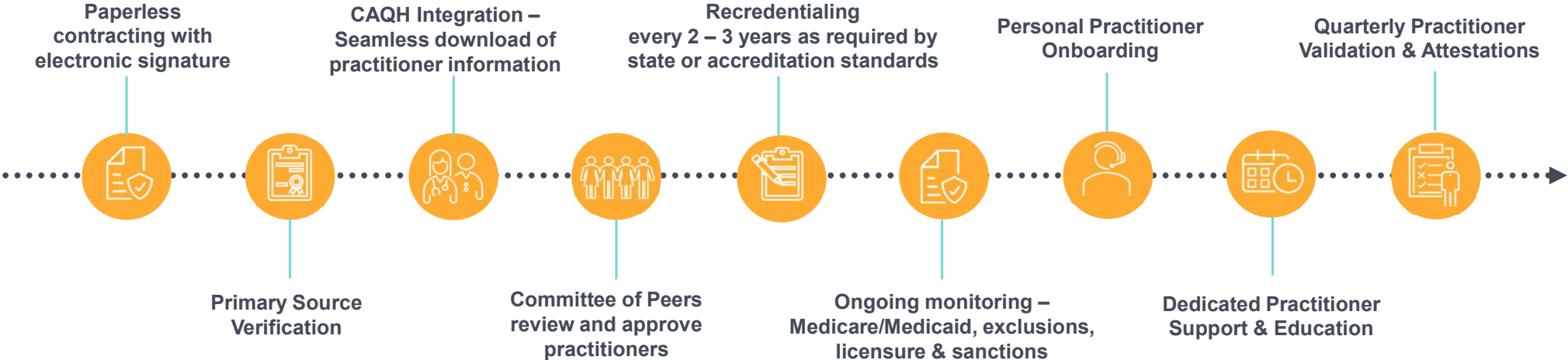


Vision

WholeHealth Living strives to decrease physical pain of members nationwide and transform healthcare delivery by increasing awareness and accessibility of integrative health solutions.

Wholehealth Living practitioner experience

Contracting and credentialing



Wholehealth Living practitioner experience

Key participation highlights



Onboarding and education

Every new WholeHealth Living practitioner is scheduled for a personal onboarding session by our Practitioner Engagement team to introduce practitioners to WholeHealth Living and best practices.



Practitioner support

- ▶ **Recruitment** guides practitioners through the contracting & credentialing process
- ▶ **Engagement & Updates** provide initial and ongoing education to participating practitioners
- ▶ **Experience Center** provides telephonic support to contracted practitioners – 7am - 7pm



Group summary and fee schedules

- ▶ Group Summaries are created for all effective plan benefits in place for health plan clients.
- ▶ Group Summaries and Fee Schedules can be accessed through WholeHealth Living's online practitioner portal.



Practitioner portal

Online practitioner portal, powered by Availity, provides self-service tools including:

- ▶ Maintenance of demographic information
- ▶ Practitioner Reference Library
- ▶ Group summaries, Fee schedules
- ▶ Authorization Dashboard

Quality accreditation

▶ Utilization management

WholeHealth Living, Inc. has been accredited with URAC for Health Utilization Management (HUM) since 1997 and with National Committee for Quality Assurance (NCQA) for Utilization Management since 2014.

▶ Credentialing verification organization

WholeHealth Living, Inc. Credentialing Department has been a NCQA certified Credential Verification Organization (CVO) since 2000. Delegating to an organization that is NCQA certified, like WholeHealth Living, Inc. Credentialing Department, helps streamline the delegation oversight process.

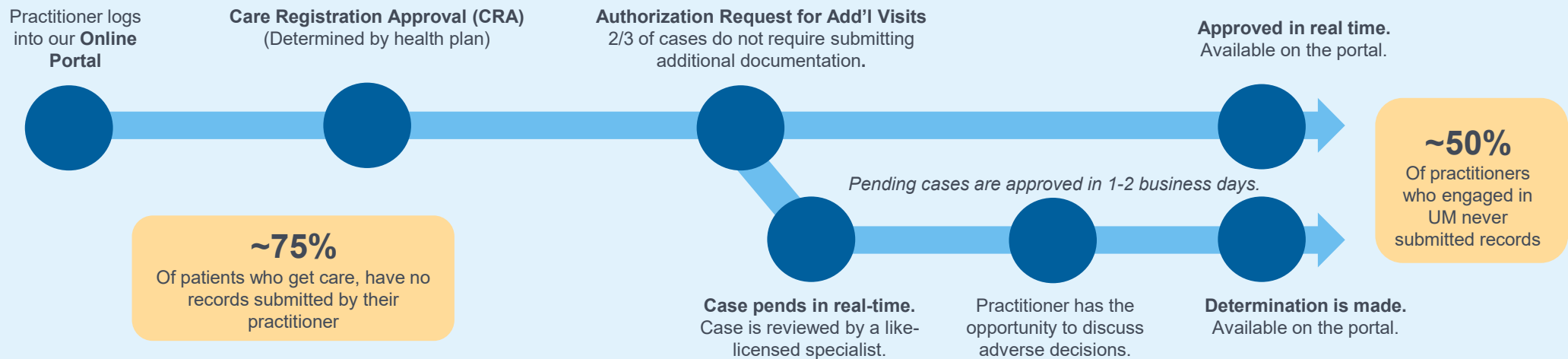
WholeHealth Living, Inc. Credentialing Department has received certification from NCQA for the following credentials verification services:

- Application and attestation content
- Application and attestation processing
- Education and training
- Malpractice claims history
- Medical board sanctions
- Medicare/Medicaid sanctions
- Ongoing monitoring of sanctions
- Verification of licensure
- Work history



ACCREDITED
Health Utilization Management -
Comprehensive

Utilization management (UM) steps



Designed to be simple, fast and practitioner-friendly

- ▶ WholeHealth Living has a dedicated team of experienced integrative health practitioners to perform like-licensed reviews.
- ▶ The WholeHealth Living–sponsored Availity portal serves as a single access point for UM, with 24/7 real-time approvals.
- ▶ Determinations and notifications are delivered digitally in real time; supporting records can be uploaded directly to the portal.

Recruitment contact

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Thank you